

Workplace Relations



Public transportation employees working together (Source: MBTA)

Riders Depend on Public Transportation Public Transportation Depends on Workers Working Together to Get the Work Done



Source: worldstreets.wordpress.com



Source: metrofutureblog.wordpress.com

Outline

- I. Overview
- II. Components of Successful Workplace Relations
- III. Scenarios
- IV. Diversity and Harassment
- V. Scenarios
- VI. Summary

For Review Purposes Only

Objectives

- List and describe the significance of the key components for a successful workplace
- Describe basic aspects of relevant labor and employment law protections
- Describe general characteristics of a diverse transit workplace
List accepted norms for working in a diverse workplace, individually and as a team member
- Identify the range of activities and behaviors that constitute harassment and bullying
- Describe examples of workplace codes of conduct and anti-harassment policies
- Apply the knowledge gained to a series of specific workplace-based scenarios

For Review Purposes Only

Switchpoint Scenario: Dealing With Unexpected and Challenging Situations

Classroom Activity 2.5

In small groups or pairs, discuss your assigned scenario. Assign someone to report back on the following:

- How will this issue affect the rest of the project?
- What is the best way to deal with the issue presented?
- What might have caused the issue?
- How could the issue be avoided in the future?

Remember to incorporate relevant aspects of the four components of a successful workplace

You will have *10 minutes* to complete this task.